



Piotr Radziwon

Product Design Director

PORTFOLIO

https://pixelmade.me

ABOUT

Executive Product Designer & Leader who bridges high-level business strategy with hands-on craft. Proven track record of scaling global design orgs and driving AI design workflows.

- Product Strategy
- Design Leadership
- AI Design Strategy
- Design Systems at Scale
- Executive Alignment
- Product Vision
- Design Operations
- Claude / VO / Figma AI
- Design Craft

CONTACT

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EXPERIENCE

09.2025 - present

Head of Product Design

Gainsight

Direct a global design organization across 5 countries and 4 core product lines, aligning design with enterprise revenue. Partner with the C-suite to drive future-state product vision and accelerate portfolio-wide time-to-market.

- **Global Scale:** Direct a distributed design team (US, CA, NL, PL, IN) across 4 core product lines.
- **AI Transformation:** Drive BU-wide AI design strategy, reducing implementation time and product cycle costs.
- **Product Strategy:** Shape long-term vision and UX direction for next-gen AI and Gainsight Digital Customer Hub.
- **AI-Native Prototyping:** Designed hi-fi prototypes and POCs for complex workflows.
- **Design Systems:** Unified design systems across CC, Skilljar, and PX, unblocking key portfolio capabilities.
- **Revenue Impact:** Oversee enterprise-facing demo assets, supporting deals with Anthropic, Spotify, Dell, and Adobe.
- **Executive Alignment:** Align product strategy with CPO, VP of Strategy, and SVP of Product; co-author Pulse keynotes.

gainsight.com

03.2021 - 08.2025

Head of Product Design

ULAM LABS • Software Development Company

Built both the Product Design and Marketing departments from scratch for a custom software development company. Partnered with the executive team to drive client acquisition and end-to-end design delivery.

- **O-to-1 Build:** Established all operational frameworks and hiring pipelines for both design and marketing.
- **Client Satisfaction:** Maintained a 96% CSAT rate across all product design deliveries.
- **Team Leadership:** Managed and mentored a team of 7–10 designers and marketing specialists.
- **Design Operations:** Standardized end-to-end product discovery, UX research, and UI delivery.
- **Design Craft:** Acted as the lead hands-on designer for key client accounts.
- **Business Growth:** Integrated design, marketing, and sales to accelerate project kick-offs and contract closures.
- **C-Suite Collaboration:** Aligned design with corporate growth goals alongside CEO, CTO, and Head of Delivery.

ulam.io

2014 - 2022

Product Designer, Consultant

pixelmade, self-employed

pixelmade.me

2015 - 2018

Lead Product Designer

nomtek • Software Development Company

nomtek.com

2013 - 2014

Senior Product Designer

RST Software • Software Development Company

rst.software

PERSONAL

Interests

Outside of design, I'm drawn to urban exploration, venturing into cityscapes and industrial landscapes. Japan remains my favorite travel destination, where the unique culture and mindset continue to inspire me. I'm passionate about electronic music and enjoy console games as a way to unwind and immerse myself in interactive worlds.

EDUCATION

2007 - 2012

MSc. Architect
Wrocław University of Science and Technology
Faculty of Architecture